



Accountants &
business advisers

International Commission On Holocaust Era Insurance Claims
1 Waterhouse Square
138-142 Holborn Bars
London
EC1N 2ST

Our ref:

16 January 2006

Dear Sirs

Report by PKF to The International Commission On Holocaust Era Insurance Claims on its Peer Review of the Compliance Report issued by PricewaterhouseCoopers on the compliance by Generali Versicherung AG, Vienna and Interunfall Versicherung Aktiengesellschaft, Vienna ("the Insurers") with the Audit Standards promulgated ICHEIC

We refer to the report issued by PricewaterhouseCoopers (the "Independent Auditor") dated 12 June 2005 ("the Compliance Report") set out in section 1 of this document on the compliance of the Insurers with the five audit standards ("Audit Standards") promulgated by the International Commission On Holocaust Era Insurance Claims set out in section 3 to this document. The Compliance Report has been issued in respect of the Management Report dated 24 November 2004, set out in section 2 to this document, prepared by the Insurers which describes the Insurers' compliance with each of the Audit Standards.

In accordance with the Engagement Letter between us dated 12 October 2000, we have reviewed the Compliance Report and the supporting working papers, and have made site visits to the Insurers' archives and carried out limited sample testing of the Insurers' databases, the Insurers' files and other records.

Our opinion is not in any way a guarantee as to the conduct of the Insurers in respect of any particular insurance policy or claim thereon at any time or in any particular circumstances.

Tel 020 7065 0000 | Fax 020 7065 0650

Email rhodri.whitlock@uk.pkf.com | www.pkf.co.uk

PKF (UK) LLP | Farringdon Place | 20 Farringdon Road | London | EC1M 3AP | DX 479 London/Chancery Lane

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Opinion

In our opinion the scope of the work performed by the Independent Auditor, the tests they performed and the documentation they have retained in relation to their appointment, support the findings and conclusions drawn by them as set out in their Compliance Report.

PKF (UK) LLP

PKF (UK) LLP
London

Section 1

**Generali Versicherung AG, Vienna and Interunfall Versicherung
Aktiengesellschaft, Vienna - Peer Review Report**

Compliance Report Prepared by PricewaterhouseCoopers

Section 2

**Generali Versicherung AG, Vienna and Interunfall Versicherung
Aktiengesellschaft, Vienna - Peer Review Report**

Joint Management Report

Generali Versicherung AG, Vienna and Interunfall Versicherung Aktiengesellschaft, Vienna - Peer Review Report

Audit Standards

STANDARD ONE

Identify Relevant Companies

"Insurers" will identify all "Relevant Companies" which exist at 31 December 1999.

Definitions

Insurers

Includes all insurers participating in the MoU process (i.e. Allianz, AXA, Generali, Winterthur and Zurich to date.)

Relevant Company

A company that issued life insurance policies during the period 1920 – 1945 inclusive, in a relevant country, including a subsidiary or branch office, where a control-relationship exists today or, in countries where nationalisation occurred, where control existed before nationalisation.

Relevant Country

Nazi Germany and Areas Occupied by Nazi Germany. Specifically, in the context of a reasonable costs and timeframe, these countries are:

Austria, Belgium, Czech Republic, Germany, Greece, France, Hungary, Italy, Luxembourg, The Netherlands, Poland, Slovakia and Romania.

STANDARD TWO

Insurers will identify their Relevant Archive Sites

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Definitions

Relevant Archive Sites

Those Insurer "Archive Sites" that might potentially contain "Relevant Records".

Archive Site

Any Insurer location (i.e. owned, leased or managed by third party sub-contractors) containing policyholder documentation of the company.

Relevant Records

Relevant records are:

- available "Policyholder Files" and other available company records to verify coverage for the purposes of the ICHEIC claims handling process; and
- other company data suitable to be used in the "Top Down Analysis".

Policyholder Files

Contracts, name cards, policy numbers, related correspondence, information and data for life insurance policies issued in the period 1920 to 1945, inclusive.

STANDARD THREE

Identify and Secure Relevant Records

For all relevant Archive Sites, prepare an overview which describes their content. Further, identify, organise and secure Relevant Records within these sites.

STANDARD FOUR

Develop Investigations Database

Insurers will identify and make available to the ICHEIC auditors (dependent on local regulations and availability), based on their findings in relevant company archives as defined in Standard 2, and using any other additional information from company records which will materially help their investigation of claims of Holocaust victims, an electronic and/or manual database and/or combination thereof, of the life insurance policies¹ issued to "Holocaust victims" (to the extent possible according to the definition agreed by the ICHEIC) during the period 1920-1945 inclusive. The database will include, at a minimum, where available, the "name" (first and last name and maiden name), policy number and the place and date of birth of the policyholder.

¹ The term "life insurance policies" is used broadly to include all forms of life insurance, such as annuities, endowments, and dowries. The fact that the database(s) described above only consists of life insurance policies does not exclude the consideration of claims on other forms of insurance policies issued to "Holocaust victims". If a company and the ICHEIC auditor disagree with the audit work plan, then the matter will be brought to the attention of the ICHEIC for a final decision.

STANDARD FIVE

Investigate Incoming Claims

Insurers will develop expeditious and reasonable systems and procedures for the investigation of all claims received and will describe their investigation activities by way of a workflow chart. Each claims file will contain a completed audit trail which allows auditors to validate on a sample basis the investigation against the agreed claims handling process in each com