

# ICHEIC CLAIMS PROCESS

2 WEEKS ENDING

5-Mar-04

<b>CLAIMS/INQUIRIES RECEIVED</b>	New claims/inquiries received since last report (20 Feb 04)	(3,747)
	Total claims/inquiries received eligible under the ICHEIC claims process	81,916
	<b>Claims/inquiries distributed to companies</b>	
	Claims/inquiries which name a company (named)	16,863
	Claims/inquiries which do not name a company (unnamed)	41,830
	Claims/inquiries currently being processed by CLMS	18,812
	Claims/inquiries not yet distributed (a)	4,411
To date, ICHEIC has received 33,854 claims which are ineligible for the ICHEIC claims process (bank claims, slave labour claims, etc.) or are replica claims.		

	offers	dollars (in millions)
Offers on ICHEIC claims/inquiries which name a company (named)	2,221	\$38.07
Offers on ICHEIC claims/inquiries which originally did not name a company but where a company has found a match (unnamed)	1,043	\$13.77
<b>Total offers on ICHEIC claims/inquiries</b>	<b>3,264</b>	<b>\$51.84</b>
Offers made by companies on claims not submitted through ICHEIC, but using ICHEIC Valuation Guidelines	681	\$11.59
<b>Total offers made using ICHEIC Valuation Guidelines</b>	<b>3,945</b>	<b>\$63.43</b>

## CLAIMS/INQUIRIES WHICH NAME A COMPANY

	# sent to companies	offers (b)	offers \$	declines	outstanding (c)
Generali Group	1692	590	\$8,702,387	834	268
Generali Trust Fund (d)	4379	856	\$20,263,518	1701	1822
Allianz Group*	1118	58	\$387,485	732	328
Allianz RAS*	2815	445	\$5,290,778	1641	729
AXA Colonia*	197	51	\$228,340	122	24
AXA France*	52	13	\$85,654	36	3
Winterthur*	53	5	\$45,906	45	3
Zurich*	129	26	\$441,007	103	0
Claims Resolution Tribunal (e)	370	0	\$0	0	370
Sjoo Foundation (f)	86	12	\$170,263	47	27
Byusse Commission (g)	72	0	\$0	0	72
General Settlement Fund (k)	3036	0	\$0	0	3036
Sent to companies operating under the GDV/German Foundation Agreement (h)	2682				2382
Decisions by non ICHEIC-Member German companies		83	\$831,952	215	
Decisions by the GDV on blocked accounts (i)		3	\$16,410		
Non MOU	182	79	\$1,604,903	39	64
<b>totals</b>	<b>16863</b>	<b>2221</b>	<b>\$38,068,602</b>	<b>5515</b>	<b>9128</b>

## CLAIMS/INQUIRIES WHICH DID NOT NAME A COMPANY, BUT HAVE BEEN MATCHED (j)

	unnamed claims where a match was found	offers (b)	offer \$	declines	<b>REMAINING UNNAMED CLAIMS</b>
Generali Group	246	177	\$1,634,770	69	
Generali Trust Fund (d)	961	536	\$9,899,609	425	
Allianz Group*	407	135	\$752,507	272	
Allianz RAS*	57	32	\$414,140	25	
AXA Colonia*	93	54	\$286,564	39	
AXA France*	8	5	\$13,871	3	
Winterthur*	23	12	\$30,620	11	
Zurich*	20	7	\$133,173	13	
Claims Resolution Tribunal (e)	0	0	\$0	0	
Sjoo Foundation (f)	23	8	\$12,618	15	
Byusse Commission (g)	0	0	\$0	0	
General Settlement Fund (k)	0	0	\$0	0	
Sent to companies operating under the GDV/German Foundation Agreement (h)	108				
Decisions by non ICHEIC-Member German companies (i)		9	\$94,243	31	
Decisions by the GDV on blocked accounts		68	\$502,876		
<b>total</b>	<b>1946</b>	<b>1,043</b>	<b>\$13,774,991</b>	<b>903</b>	

(a) This figure includes claims/inquiries on Eastern European nationalised companies which will be evaluated under the ICHEIC humanitarian process.

(b) Awards on appeals are not included herein. These figures are reported separately.

(c) Decisions on some of the claims included here cannot be made until the GDV verifies that there was no former compensation paid.

(d) The Generali Trust Fund is the implementing organisation for claims received by ICHEIC which (1) name Generali or (2) state that the policy was bought in a country where Generali operated.

(e) The Claims Resolution Tribunal (CRT), located in Switzerland, is responsible for processing a number of Swiss claims. As of 09 February 2004, the CRT have sent 690 named and unnamed claims/inquiries to be researched by their member companies.

(f) The Sjoo Foundation, located in the Netherlands, processes claims on behalf of Dutch insurers.

(g) The Byusse Commission, located in Belgium, processes claims on behalf of Belgian insurers. Note that the ICHEIC's agreement with the Byusse Commission was signed in June of 2003.

(h) Offers made by ICHEIC Member companies on claims listed as "sent" here are reflected above as offers by the ICHEIC Member companies which are covered under ICHEIC's agreement with the German Insurance Association (GDV)/German Foundation. \* ICHEIC Member companies covered under ICHEIC's agreement with the GDV/German foundation are marked with a star (\*)

(i) Blocked account cases are paid and processed directly by the German Insurance Association (GDV). A blocked account is defined as a bank account from which the owner was constrained in withdrawing the proceeds due to the legal restrictions on the account imposed by the German National Socialist regime and other relevant governments.

(j) Claims that have been matched by companies against their records and/or other sources.

(k) The General Settlement Fund, located in Austria, processes claims on behalf of Austrian insurers. The GSF is not due to make any offers on claims until all claims have been researched and decided.

OFFERS ON ICHEIC CLAIMS/INQUIRIES		2 WEEKS ENDING	5-Mar-04
<i>(in millions)</i>			
		3,264	\$51.84
Offers paid		2,260	\$34.77
Total offers outstanding (not paid)		1,004	\$17.07
Offers outstanding which are eligible for appeals through the ICHEIC Appeals Office (**123)		164	\$1.44
Offers outstanding which are eligible for appeal through the Generali Trust Fund appeal process (**)		798	\$14.79
Offers made on claims submitted to national funds (***) and to companies not member of ICHEIC.		42	\$0.84

\* The ICHEIC Appeals Office handles appeals made to the Appeals Panel and Appeals Tribunals, as defined in (1) and (2) below.

\*\* Appeals on Generali decisions are handled through the Generali Trust Fund [see (5) below].

\*\*\* Sjoa Foundation (Netherlands), Bysse Commission (Belgium) and the Claims Resolution Tribunal (Switzerland).

### ICHEIC APPEALS OFFICE REPORT

SUMMARY	2 WEEKS ENDING			5-Mar-04
	New Appeals	Appeals Panel (1)	Appeals Tribunal (2)	Total to Date
Appeals received	7	126	306	432
Appeals received on company offers (4)		23	12	35
Value of company offers made which are being appealed		\$277,516.13	\$83,462.84	\$360,978.97
Company declines made				?
Appeals received on company declines		103	294	397
Appeals dismissed		18	73	91
Awards made		8	44	52
Offers accepted after ICHEIC has received an appeal form (5)			11	11
Value of appeals awards		\$57,452.20	\$436,533.03	\$493,985.23
Appeals pending		100	178	278

APPEALS BY COMPANY HEARD BY THE APPEALS TRIBUNAL										5-Mar-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dis-missed	Awards Made	Value of Awards Made	Total Appeals
Allianz		1	\$10,006.00	1		1		1	\$8,000.00	2
Allianz RAS	3	6	\$66,024.64	231	2	173	35	27	\$249,465.40	237
AXA France		2	\$2,569.66	6	2	1	4	1	\$2,942.07	8
AXA Colonia		2	\$4,302.69	25	3	2	18	4	\$49,913.37	27
Generali (6)				1			1			1
Winterthur										
Zurich	1	1	\$559.85	30	4	1	15	11	\$126,212.19	31
<b>Totals</b>	<b>4</b>	<b>12</b>	<b>\$83,462.84</b>	<b>294</b>	<b>11</b>	<b>178</b>	<b>73</b>	<b>44</b>	<b>\$436,533.03</b>	<b>306</b>

APPEALS BY COMPANY HEARD BY THE APPEALS PANEL										5-Mar-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dis-missed	Awards Made	Value of Awards Made	Total Appeals
Allianz		12	\$80,578.20	21		28	5			33
Allianz RAS		4	\$169,800.97	37		23	10	8	\$57,452.20	41
AXA Colonia		1	\$4,000.00	4		4	1			5
GDV (7)	1	1	\$4,000.00	3		2	2			4
GDV (8)	2	5	\$19,136.96	38		43				43
Generali (6)										
Winterthur										
Zurich										
<b>Totals</b>	<b>3</b>	<b>23</b>	<b>\$277,516.13</b>	<b>103</b>		<b>100</b>	<b>18</b>	<b>8</b>	<b>\$57,452.20</b>	<b>126</b>

(1) The Appeals Panel considers appeals on decisions from German insurance companies and the German subsidiaries of non German companies as well as those against Allianz and Allianz RAS which were dated after 16 October 2002.

(2) The Appeals Tribunal considers appeals on decisions from ICHEIC member companies AXA, Winterthur, and Zurich as well as those against Allianz and Allianz RAS which were dated prior to 16 October 2002.

(3) Upon receipt of a final decision claimants have 120 days to file an appeal

(4) This excludes offers that claimants have accepted.

(5) If a claimant accepts an offer after submitting an appeals form, the payment is known as a 'consent award'. This total is not included in the number of appeals dismissed nor in the number of awards made.

(6) Appeals on Generali decisions are considered by the Generali Trust Fund (GTF), not the ICHEIC Appeal Office. The ICHEIC Appeals Office received 1 appeal form against a Generali decision; however, the GTF has decided this appeal. ICHEIC is working with the GTF to be able to include GTF appeals statistics in this report.

(7) this refers to blocked account cases

(8) this refers to other non MOU companies in the GDV