

ICHEIC CLAIMS PROCESS

2 WEEKS ENDING 16-Apr-04

CLAIMS/INQUIRIES RECEIVED	New claims/inquiries received since last report (02 Apr 04)	216
	Total claims/inquiries received eligible under the ICHEIC claims process	81,205
	Claims/inquiries distributed to companies	
	Claims/inquiries which name a company (named)	17,076
	Claims/inquiries which do not name a company (unnamed)	43,142
	Claims/inquiries currently being processed by CLMS	16,407
Claims/inquiries not yet distributed (a)	4,580	

To date, ICHEIC has received 34,606 claims which are ineligible for the ICHEIC claims process (bank claims, slave labour claims, etc.) or are replica claims.

	offers	dollars (in millions)
Offers on ICHEIC claims/inquiries which name a company (named)	2,358	\$40.53
Offers on ICHEIC claims/inquiries which originally did not name a company but where a company has found a match (unnamed)	1,108	\$14.58
Total offers on ICHEIC claims/inquiries	3,466	\$55.11
Offers made by companies on claims not submitted through ICHEIC, but using ICHEIC Valuation Guidelines	707	\$12.22
Total offers made using ICHEIC Valuation Guidelines	4,173	\$67.33

CLAIMS/INQUIRIES WHICH NAME A COMPANY

	# sent to companies	offers (b)	offers \$	declines	outstanding (c)
Generali Group	1682	596	\$9,098,404	829	257
Generali Trust Fund (d)	4466	895	\$21,309,974	1814	1757
Allianz Group*	1109	68	\$453,003	737	304
Allianz RAS*	2814	487	\$5,670,802	1648	679
AXA Colonia*	198	53	\$242,059	121	24
AXA France*	52	13	\$85,654	36	3
Winterthur*	53	5	\$45,606	45	3
Zurich*	128	26	\$441,007	102	0
Claims Resolution Tribunal (e)	370	0	\$0	0	370
Sjoa Foundation (f)	89	13	\$188,108	48	28
Byssse Commission (g)	73	0	\$0	0	73
General Settlement Fund (k)	3104	0	\$0	1	3103
Sent to companies operating under the GDV/German Foundation Agreement (h)	2753				2281
Decisions by non ICHEIC-Member German companies		117	\$1,340,414	350	
Decisions by the GDV on blocked accounts (i)		5	\$22,058		
Non MOU	185	80	\$1,630,403	38	67
totals	17076	2358	\$40,527,491	5769	8949

CLAIMS/INQUIRIES WHICH DID NOT NAME A COMPANY, BUT HAVE BEEN MATCHED (j)

	unnamed claims where a match was found	offers (b)	offer \$	declines	REMAINING UNNAMED CLAIMS
Generali Group	249	179	\$1,707,901	70	28,890
Generali Trust Fund (d)	1000	552	\$10,299,078	448	
Allianz Group*	440	158	\$892,564	282	
Allianz RAS*	61	35	\$416,164	26	
AXA Colonia*	109	63	\$374,620	46	
AXA France*	8	5	\$13,871	3	
Winterthur*	23	12	\$30,920	11	
Zurich*	20	7	\$132,635	13	
Claims Resolution Tribunal (e)	0	0	\$0	0	
Sjoa Foundation (f)	25	8	\$12,618	17	
Byssse Commission (g)	0	0	\$0	0	
General Settlement Fund (k)	0	0	\$0	0	
Sent to companies operating under the GDV/German Foundation Agreement (h)	133				
Decisions by non ICHEIC-Member German companies (i)		11	\$132,044	44	
Decisions by the GDV on blocked accounts		78	\$571,374		
total	2068	1,108	\$14,583,789	960	4.2

(a) This figure includes claims/inquiries on Eastern European nationalised companies which will be evaluated under the ICHEIC humanitarian process.

(b) Awards on appeals are not included herein. These figures are reported separately.

(c) Decisions on some of the claims included here cannot be made until the GDV verifies that there was no former compensation paid.

(d) The Generali Trust Fund is the implementing organisation for claims received by ICHEIC which (1) name Generali or (2) state that the policy was bought in a country where Generali operated.

(e) The Claims Resolution Tribunal (CRT), located in Switzerland, is responsible for processing a number of Swiss claims. As of 09 February 2004, the CRT has sent 690 named and unnamed claims/inquiries to be researched by their member companies.

(f) The Sjoa Foundation, located in the Netherlands, processes claims on behalf of Dutch insurers.

(g) The Byssse Commission, located in Belgium, processes claims on behalf of Belgian insurers. Note that the ICHEIC's agreement with the Byssse Commission was signed in June of 2003.

(h) Offers made by ICHEIC Member companies on claims listed as "sent" here are reflected above as offers by the ICHEIC Member companies which are covered under ICHEIC's agreement with the German Insurance Association (GDV)/German Foundation. * ICHEIC Member Companies covered under ICHEIC's agreement with the GDV/German Foundation are marked with a star (*).

(i) Blocked account cases are paid and processed directly by the German Insurance Association (GDV). A blocked account is defined as a bank account from which the owner was constrained in withdrawing the proceeds due to the legal restrictions on the account imposed by the German National Socialist Regime and other relevant governments.

(j) Claims that have been matched by companies against their records and/or other sources.

(k) The General Settlement Fund, located in Austria, processes claims on behalf of Austrian insurers. The GSF is not due to make any offers on claims until all claims have been researched and decided.

OFFERS ON ICHEIC CLAIMS/INQUIRIES		2 WEEKS ENDING		16-Apr-04
				(in millions)
		3,466	\$55.11	
Offers paid		2,342	\$36.12	
Total offers outstanding (not paid)		1,124	\$18.99	
Offers outstanding which are eligible for appeals through the ICHEIC Appeals Office (*123)		222	\$1.70	
Offers outstanding which are eligible for appeal through the Generali Trust Fund appeal process (**)		859	\$16.44	
Offers made on claims submitted to national funds (***) and to companies not member of ICHEIC.		43	\$0.86	

* The ICHEIC Appeals Office handles appeals made to the Appeals Panel and Appeals Tribunals, as defined in (1) and (2) below

** Appeals on Generali decisions are handled through the Generali Trust Fund [see (5) below].

*** Sjoa Foundation (Netherlands), Bysse Commission (Belgium) and the Claims Resolution Tribunal (Switzerland).

ICHEIC APPEALS REPORT

SUMMARY		2 WEEKS ENDING				16-Apr-04
	New Appeals	Appeals Panel (1)	Appeals Tribunal (2)	Generali Trust Fund (6)	Total to Date	
Appeals received	9	143	325	171	639	
Appeals received on company offers (4)		24	12	44	80	
Value of company offers made which are being appealed		\$296,181.84	\$83,462.84		\$379,644.68	
Company declines made					6625	
Appeals received on company declines		119	313	127	559	
Appeals dismissed		30	84	76	190	
Awards made (7)		10	58	22	90	
Offers accepted after ICHEIC or GTF has received an appeal form (5)			12	20	32	
Value of appeals awards		\$69,452.20	\$570,882.22		\$640,334.42	
Appeals pending		103	171	53	327	

APPEALS BY COMPANY HEARD BY THE APPEALS TRIBUNAL											16-Apr-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz		1	\$10,006.00	1				2	\$17,072.94	2	
Allianz RAS	3	6	\$66,024.64	249		3	167	45	\$374,741.65	255	
AXA France		2	\$2,569.66	6		2		5	\$2,942.07	8	
AXA Colonia	1	2	\$4,302.69	25		3	2	18	\$49,913.37	27	
AXA Belgium				1		1				1	
Generali (6)				1			1			1	
Winterthur											
Zurich		1	\$559.85	30		4	1	15	\$126,212.19	31	
Totals	4	12	\$83,462.84	313		12	171	84	\$570,882.22	325	

APPEALS BY COMPANY HEARD BY THE APPEALS PANEL											16-Apr-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz		12	\$80,578.20	26		27	11			38	
Allianz RAS		5	\$188,466.68	37		18	14	10	\$69,452.20	42	
AXA Colonia		1	\$4,000.00	5		4	2			6	
GDV (8)		1	\$4,000.00	3		2	2			4	
GDV (9)		5	\$19,136.96	48		52	1			53	
Generali (6)											
Winterthur											
Zurich											
Totals		24	\$296,181.84	119		103	30	10	\$69,452.20	143	

APPEALS HEARD BY THE GENERALI TRUST FUND											16-Apr-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers (6)	Appeals Made on Declines, Dismissals and other issues	Offers Accepted after Appeals Form Received (5)	Appeals Pending	Appeals Dismissed	Awards Made (7)	Value of Awards Made (6)	Total Appeals	
GTF	5	44		127	20	53	76	22		171	

(1) The Appeals Panel considers appeals on decisions from German insurance companies and the German subsidiaries of non German companies as well as those against Allianz and Allianz RAS which were dated after 16 October 2002.

(2) The Appeals Tribunal considers appeals on decisions from ICHEIC member companies AXA, Winterthur, and Zurich as well as those against Allianz and Allianz RAS which were dated prior to 16 October 2002.

(3) Upon receipt of a final decision claimants have 120 days to file an appeal

(4) This excludes offers that claimants have accepted.

(5) If a claimant accepts an offer after submitting an appeals form, the payment is known as a 'consent award'. This total is not included in the number of appeals dismissed nor in the number of awards made. In the case of the GTF, this category records appeals which are withdrawn or settled prior to the committee hearing.

(6) Appeals on Generali decisions are considered by the Generali Trust Fund (GTF), not the ICHEIC Appeal Office. The ICHEIC Appeals Office received 1 appeal form against a Generali decision; however, the GTF has decided this appeal. ICHEIC is working with the GTF to be able to include further GTF appeals statistics in this report.

(7) The GTF makes a distinction between appeals that are accepted/allowed and appeals where an award is made. Thus far, these GTF appeals fall into the former category.

(8) this refers to blocked account cases

(9) this refers to other non MOU companies in the GDV