

ICHEIC CLAIMS PROCESS 2 WEEKS ENDING 30-Apr-04

CLAIMS/INQUIRIES RECEIVED	New claims/inquiries received since last report (16 Apr 04)	126
	Total claims/inquiries received eligible under the ICHEIC claims process	80,861
	Claims/inquiries distributed to companies	
	Claims/inquiries which name a company (named)	17,122
	Claims/inquiries which do not name a company (unnamed)	43,991
	Claims/inquiries currently being processed by CLMS	14,997
Claims/inquiries not yet distributed (a)	4,751	

To date, ICHEIC has received 35,859 claims which are ineligible for the ICHEIC claims process (bank claims, slave labour claims, etc.) or are replica claims.

	offers	dollars (in millions)
Offers on ICHEIC claims/inquiries which name a company (named)	2,425	\$41.56
Offers on ICHEIC claims/inquiries which originally did not name a company but where a company has found a match (unnamed)	1,186	\$15.54
Total offers on ICHEIC claims/inquiries	3,611	\$57.11
Offers made by companies on claims not submitted through ICHEIC, but using ICHEIC Valuation Guidelines	707	\$12.22
Total offers made using ICHEIC Valuation Guidelines	4,318	\$69.33

CLAIMS/INQUIRIES WHICH NAME A COMPANY

	# sent to companies	offers (b)	offers \$	declines	outstanding (c)
Generali Group	1672	599	\$9,196,347	821	252
Generali Trust Fund (d)	4481	924	\$21,852,998	1840	1717
Allianz Group*	1103	67	\$49,003	735	301
Allianz RAS*	2817	509	\$5,914,418	1659	649
AXA Colonia*	199	56	\$260,963	123	20
AXA France*	53	13	\$85,654	36	4
Winterthur*	53	5	\$45,906	45	3
Zurich*	128	26	\$441,007	102	0
Claims Resolution Tribunal (e)	370	0	\$0	0	370
Sjoa Foundation (f)	93	13	\$188,718	53	27
Bysses Commission (g)	73	0	\$0	0	73
General Settlement Fund (k)	3108	0	\$0	0	3108
Sent to companies operating under the GDV/German Foundation Agreement (h)	2787				2275
Decisions by non ICHEIC-Member German companies		117	\$1,366,994	379	
Decisions by the GDV on blocked accounts (i)		16	\$125,890		
Non MOU	185	80	\$1,636,152	39	66
totals	17122	2425	\$41,564,049	5832	8865

CLAIMS/INQUIRIES WHICH DID NOT NAME A COMPANY, BUT HAVE BEEN MATCHED (j)

	unnamed claims where a match was found	offers (b)	offer \$	declines	REMAINING UNNAMED CLAIMS
Generali Group	252	184	\$1,778,338	68	
Generali Trust Fund (d)	1037	589	\$10,883,054	448	
Allianz Group*	443	164	\$943,633	279	
Allianz RAS*	59	35	\$416,164	24	
AXA Colonia*	113	66	\$396,887	47	
AXA France*	8	5	\$13,871	3	
Winterthur*	23	12	\$30,920	11	
Zurich*	20	7	\$132,635	13	
Claims Resolution Tribunal (e)	0	0	\$0	0	
Sjoa Foundation (f)	25	8	\$12,618	17	
Bysses Commission (g)	0	0	\$0	0	
General Settlement Fund (k)	0	0	\$0	0	
Sent to companies operating under the GDV/German Foundation Agreement (h)	161				
Decisions by non ICHEIC-Member German companies (i)		13	\$140,044	45	
Decisions by the GDV on blocked accounts		103	\$794,577		
total	2141	1,186	\$15,542,740	955	

(a) This figure includes claims/inquiries on Eastern European nationalised companies which will be evaluated under the ICHEIC humanitarian process.

(b) Awards on appeals are not included herein. These figures are reported separately.

(c) Decisions on some of the claims included here cannot be made until the GDV verifies that there was no former compensation paid.

(d) The Generali Trust Fund is the implementing organisation for claims received by ICHEIC which (1) name Generali or (2) state that the policy was bought in a country where Generali operated.

(e) The Claims Resolution Tribunal (CRT), located in Switzerland, is responsible for processing a number of Swiss claims. As of 09 February 2004, the CRT has sent 690 named and unnamed claims/inquiries to be researched by their member companies.

(f) The Sjoa Foundation, located in the Netherlands, processes claims on behalf of Dutch insurers.

(g) The Bysses Commission, located in Belgium, processes claims on behalf of Belgian insurers. Note that the ICHEIC's agreement with the Bysses Commission was signed in June of 2003.

(h) Offers made by ICHEIC Member companies on claims listed as "sent" here are reflected above as offers by the ICHEIC Member companies which are covered under ICHEIC's agreement with the German Insurance Association (GDV)/German Foundation. * ICHEIC Member Companies covered under ICHEIC's agreement with the GDV/German Foundation are marked with a star (*).

(i) Blocked account cases are paid and processed directly by the German Insurance Association (GDV). A blocked account is defined as a bank account from which the owner was constrained in withdrawing the proceeds due to the legal restrictions on the account imposed by the German National Socialist Regime and other relevant governments.

(j) Claims that have been matched by companies against their records and/or other sources.

(k) The General Settlement Fund, located in Austria, processes claims on behalf of Austrian insurers. The GSF is not due to make any offers on claims until all claims have been researched and decided.

OFFERS ON ICHEIC CLAIMS/INQUIRIES		2 WEEKS ENDING		30-Apr-04
(in millions)				
Offers paid		2,539		\$39.55
Total offers outstanding (not paid)		1,072		\$17.56
Offers outstanding which are eligible for appeals through the ICHEIC Appeals Office (*123)		288		\$2.32
Offers outstanding which are eligible for appeal through the Generali Trust Fund appeal process (**)		741		\$14.38
Offers made on claims submitted to national funds (***) and to companies not member of ICHEIC.		43		\$0.86

* The ICHEIC Appeals Office handles appeals made to the Appeals Panel and Appeals Tribunals, as defined in (1) and (2) below.

** Appeals on Generali decisions are handled through the Generali Trust Fund [see (5) below].

*** Sjoo Foundation (Netherlands), Buisse Commission (Belgium) and the Claims Resolution Tribunal (Switzerland).

ICHEIC APPEALS REPORT

SUMMARY		2 WEEKS ENDING				30-Apr-04
	New Appeals	Appeals Panel (1)	Appeals Tribunal (2)	Generali Trust Fund (6)	Total to Date	
Appeals received	22	160	326	174	660	
Appeals received on company offers (4)		24	12	44	80	
Value of company offers made which are being appealed		\$296,181.84	\$83,462.84		\$379,644.68	
Company declines made					6678	
Appeals received on company declines		136	314	130	580	
Appeals dismissed		33	88	80	201	
Awards made (7)		11	62	23	96	
Offers accepted after ICHEIC or GTF has received an appeal form (5)			13	20	33	
Value of appeals awards		\$106,358.14	\$659,507.20		\$765,865.34	
Appeals pending		116	163	51	330	

APPEALS BY COMPANY HEARD BY THE APPEALS TRIBUNAL											30-Apr-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz		1	\$10,006.00	1				2	\$17,072.94	2	
Allianz RAS	2	6	\$66,024.64	250	4	159	49	44	\$463,366.63	256	
AXA France		2	\$2,569.66	6	2		5	1	\$2,942.07	8	
AXA Colonia		2	\$4,302.69	25	3	2	18	4	\$49,913.37	27	
AXA Belgium				1		1				1	
Generali (6)				1			1			1	
Winterthur											
Zurich		1	\$559.85	30	4	1	15	11	\$126,212.19	31	
Totals	2	12	\$83,462.84	314	13	163	88	62	\$659,507.20	326	

APPEALS BY COMPANY HEARD BY THE APPEALS PANEL											30-Apr-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz	1	12	\$80,578.20	27		27	12			39	
Allianz RAS	5	5	\$188,466.68	42		21	15	11	\$106,358.14	47	
AXA Colonia		1	\$4,000.00	5		4	2			6	
GDV (8)		1	\$4,000.00	3		1	3			4	
GDV (9)	11	5	\$19,136.96	59		63	1			64	
Generali (6)											
Winterthur											
Zurich											
Totals	17	24	\$296,181.84	136		116	33	11	\$106,358.14	160	

APPEALS HEARD BY THE GENERALI TRUST FUND											30-Apr-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers (6)	Appeals Made on Declines, Dismissals and other issues	Offers Accepted after Appeals Form Received (5)	Appeals Pending	Appeals Dismissed	Awards Made (7)	Value of Awards Made (6)	Total Appeals	
GTF	3	44		130	20	51	80	23		174	

(1) The Appeals Panel considers appeals on decisions from German insurance companies and the German subsidiaries of non German companies as well as those against Allianz and Allianz RAS which were dated after 16 October 2002.

(2) The Appeals Tribunal considers appeals on decisions from ICHEIC member companies AXA, Winterthur, and Zurich as well as those against Allianz and Allianz RAS which were dated prior to 16 October 2002.

(3) Upon receipt of a final decision claimants have 120 days to file an appeal

(4) This excludes offers that claimants have accepted.

(5) If a claimant accepts an offer after submitting an appeals form, the payment is known as a 'consent award'. This total is not included in the number of appeals dismissed nor in the number of awards made. In the case of the GTF, this category records appeals which are withdrawn or settled prior to the committee hearing.

(6) Appeals on Generali decisions are considered by the Generali Trust Fund (GTF), not the ICHEIC Appeal Office. The ICHEIC Appeals Office received 1 appeal form against a Generali decision; however, the GTF has decided this appeal. ICHEIC is working with the GTF to be able to include further GTF appeals statistics in this report.

(7) The GTF makes a distinction between appeals that are accepted/allowed and appeals where an award is made. Thus far, these GTF appeals fall into the former category.

(8) this refers to blocked account cases

(9) this refers to other non MOU companies in the GDV