

**ICHEIC CLAIMS PROCESS**

2 WEEKS ENDING

14-May-04

<b>CLAIMS/INQUIRIES RECEIVED</b>	New claims/inquiries received since last report (30-Apr-04)	107
	Total claims/inquiries received eligible under the ICHEIC claims process	80,373
	<b>Claims/inquiries distributed to companies</b>	
	Claims/inquiries which name a company (named)	17,201
	Claims/inquiries which do not name a company (unnamed)	44,787
	Claims/inquiries currently being processed by CLMS	13,491
Claims/inquiries not yet distributed (a)	4,894	

To date, ICHEIC has received 36,454 claims which are ineligible for the ICHEIC claims process (bank claims, slave labour claims, etc.) or are replica claims.

<b>OFFERS</b>		<u>offers</u>	<u>dollars (in millions)</u>
	Offers on ICHEIC claims/inquiries which name a company (named)	2,473	\$42.27
	Offers on ICHEIC claims/inquiries which originally did not name a company but where a company has found a match (unnamed)	1,199	\$15.43
	<b>Total offers on ICHEIC claims/inquiries</b>	<b>3,672</b>	<b>\$57.70</b>
	Offers made by companies on claims not submitted through ICHEIC, but using ICHEIC Valuation Guidelines	714	\$12.29
	<b>Total offers made using ICHEIC Valuation Guidelines</b>	<b>4,386</b>	<b>\$69.99</b>
	Offers made to claimants through the ICHEIC humanitarian claims process	15,890	\$15.89
	<b>Total offers resulting from ICHEIC claims processes (company review/humanitarian)</b>	<b>20,276</b>	<b>\$85.88</b>

**CLAIMS/INQUIRIES WHICH NAME A COMPANY**

	# sent to companies	offers (b)	offers \$	declines	outstanding (c)
Generali Group	1674	603	\$9,145,814	827	244
Generali Trust Fund (d)	4507	940	\$22,361,370	1880	1687
Allianz Group*	1109	74	\$492,675	747	288
Allianz RAS*	2816	509	\$5,900,076	1667	640
AXA Colonia*	197	62	\$290,770	123	12
AXA France*	54	13	\$85,654	36	5
Winterthur*	53	5	\$45,906	45	3
Zurich*	129	27	\$450,807	102	0
Claims Resolution Tribunal (e)	370	0	\$0	0	370
Sjoa Foundation (f)	95	13	\$188,718	55	27
Byusse Commission (g)	73	0	\$0	0	73
General Settlement Fund (k)	3120	0	\$0	0	3120
Sent to companies operating under the GDV/German Foundation Agreement (h)	2817				2278
Decisions by non ICHEIC-Member German companies		126	\$1,510,174	391	
Decisions by the GDV on blocked account and related cases (i)		21	\$161,160		
Non MOU	187	80	\$1,636,152	38	69
<b>totals</b>	<b>17201</b>	<b>2473</b>	<b>\$42,269,277</b>	<b>5911</b>	<b>8816</b>

**CLAIMS/INQUIRIES WHICH DID NOT NAME A COMPANY, BUT HAVE BEEN MATCHED (j)**

	unnamed claims where a match was found	offers (b)	offer \$	declines	<b>REMAINING UNNAMED CLAIMS</b>
Generali Group	247	182	\$1,779,422	65	
Generali Trust Fund (d)	1034	587	\$10,715,035	447	
Allianz Group*	442	170	\$984,865	272	
Allianz RAS*	59	35	\$416,164	24	
AXA Colonia*	115	68	\$415,887	47	
AXA France*	8	5	\$13,871	3	
Winterthur*	23	12	\$30,920	11	
Zurich*	19	6	\$122,835	13	
Claims Resolution Tribunal (e)	0	0	\$0	0	
Sjoa Foundation (f)	23	8	\$12,618	15	
Byusse Commission (g)	0	0	\$0	0	
General Settlement Fund (k)	0	0	\$0	0	
Sent to companies operating under the GDV/German Foundation Agreement (h)	173				
Decisions by non ICHEIC-Member German companies (i)		10	\$73,179	47	
Decisions by the GDV on blocked account and related cases		116	\$867,417		
<b>total</b>	<b>2143</b>	<b>1,199</b>	<b>\$15,432,213</b>	<b>944</b>	

(a) This figure includes claims/inquiries on Eastern European nationalised companies which will be evaluated under the ICHEIC humanitarian process.

(b) Awards on appeals are not included herein. These figures are reported separately.

(c) Decisions on some of the claims included here cannot be made until the GDV verifies that there was no former compensation paid.

(d) The Generali Trust Fund is the implementing organisation for claims received by ICHEIC which (1) name Generali or (2) state that the policy was bought in a country where Generali operated.

(e) The Claims Resolution Tribunal (CRT), located in Switzerland, is responsible for processing a number of Swiss claims. As of 09 February 2004, the CRT has sent 690 named and unnamed claims/inquiries to be researched by their member companies.

(f) The Sjoa Foundation, located in the Netherlands, processes claims on behalf of Dutch insurers.

(g) The Byusse Commission, located in Belgium, processes claims on behalf of Belgian insurers. Note that the ICHEIC's agreement with the Byusse Commission was signed in June of 2003.

(h) Offers made by ICHEIC Member companies on claims listed as "sent" here are reflected above as offers by the ICHEIC Member companies which are covered under ICHEIC's agreement with the German Insurance Association (GDV)/German Foundation. \* ICHEIC Member Companies covered under ICHEIC's agreement with the GDV/German Foundation are marked with a star(\*).

(i) Blocked account cases are paid and processed directly by the German Insurance Association (GDV). A blocked account is defined as a bank account from which the owner was constrained in withdrawing the proceeds due to the legal restrictions on the account imposed by the German National Socialist Regime and other relevant governments.

(j) Claims that have been matched by companies against their records and/or other sources.

(k) The General Settlement Fund, located in Austria, processes claims on behalf of Austrian insurers. The GSF is not due to make any offers on claims until all claims have been researched and decided.

OFFERS ON ICHEIC CLAIMS/INQUIRIES		2 WEEKS ENDING		14-May-04
<i>(in millions)</i>				
Offers paid		2,505		\$39.65
Total offers outstanding (not paid)		1,168		\$18.07
Offers outstanding which are eligible for appeals through the ICHEIC Appeals Office (*123)		370		\$2.62
Offers outstanding which are eligible for appeal through the Generali Trust Fund appeal process (**)		755		\$14.59
Offers made on claims submitted to national funds (***) and to companies not member of ICHEIC.		43		\$0.86

\* The ICHEIC Appeals Office handles appeals made to the Appeals Panel and Appeals Tribunals, as defined in (1) and (2) below

\*\* Appeals on Generali decisions are handled through the Generali Trust Fund [see (5) below].

\*\*\* Sjoa Foundation (Netherlands), Buysse Commission (Belgium) and the Claims Resolution Tribunal (Switzerland).

### ICHEIC APPEALS REPORT

SUMMARY		2 WEEKS ENDING				14-May-04
	New Appeals	Appeals Panel (1)	Appeals Tribunal (2)	Generali Trust Fund (6)	Total to Date	
Appeals received	16	168	328	180	676	
Appeals received on company offers (4)		26		45	83	
Value of company offers made which are being appealed		\$305,750.11	\$83,462.84		\$389,212.95	
Company declines made					6747	
Appeals received on company declines		142	316	135	593	
Appeals dismissed		40	94	85	219	
Awards made (7)		11	68	23	102	
Offers accepted after ICHEIC or GTF has received an appeal form (5)			13	20	33	
Value of appeals awards		\$106,358.14	\$775,789.38		\$882,147.52	
Appeals pending		117	153	52	322	

APPEALS BY COMPANY HEARD BY THE APPEALS TRIBUNAL											14-May-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz		1	\$10,006.00	1				2	\$17,072.94	2	
Allianz RAS	1	6	\$66,024.64	251	4	148	55	50	\$579,648.81	257	
AXA France		2	\$2,569.66	6	2		5	1	\$2,942.07	8	
AXA Colonia	1	2	\$4,302.69	26	3	3	18	4	\$49,913.37	28	
AXA Belgium				1		1				1	
Generali (6)				1			1			1	
Winterthur											
Zurich		1	\$559.85	30	4	1	15	11	\$126,212.19	31	
Totals	2	12	\$83,462.84	316	13	153	94	68	\$775,789.38	328	

APPEALS BY COMPANY HEARD BY THE APPEALS PANEL											14-May-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offers Accepted after Appeals Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz		12	\$80,578.20	27		27	12			39	
Allianz RAS	1	6	\$194,034.95	42		21	16	11	\$106,358.14	48	
AXA Colonia	1	2	\$8,000.00	5		5	2			7	
GDV (8)		1	\$4,000.00	3		1	3			4	
GDV (9)	5	5	\$19,136.96	64		62	7			69	
Generali (6)											
Winterthur	1			1		1				1	
Zurich											
Totals	8	26	\$305,750.11	142		117	40	11	\$106,358.14	168	

APPEALS HEARD BY THE GENERALI TRUST FUND											14-May-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers (6)	Appeals Made on Declines, Dismissals and other issues	Offers Accepted after Appeals Form Received (5)	Appeals Pending	Appeals Dismissed	Awards Made (7)	Value of Awards Made (6)	Total Appeals	
GTF	6	45		135	20	52	85	23		180	

(1) The Appeals Panel considers appeals on decisions from German insurance companies and the German subsidiaries of non German companies as well as those against Allianz and Allianz RAS which were dated after 16 October 2002.

(2) The Appeals Tribunal considers appeals on decisions from ICHEIC member companies AXA, Winterthur, and Zurich as well as those against Allianz and Allianz RAS which were dated prior to 16 October 2002.

(3) Upon receipt of a final decision claimants have 120 days to file an appeal

(4) This excludes offers that claimants have accepted.

(5) If a claimant accepts an offer after submitting an appeals form, the payment is known as a 'consent award'. This total is not included in the number of appeals dismissed nor in the number of awards made. In the case of the GTF, this category records appeals which are withdrawn or settled prior to the committee hearing.

(6) Appeals on Generali decisions are considered by the Generali Trust Fund (GTF), not the ICHEIC Appeal Office. The ICHEIC Appeals Office received 1 appeal form against a Generali decision; however, the GTF has decided this appeal. ICHEIC is working with the GTF to be able to include further GTF appeals statistics in this report.

(7) The GTF makes a distinction between appeals that are accepted/allowed and appeals where an award is made. Thus far, these GTF appeals fall into the former category.

(8) this refers to blocked account cases

(9) this refers to other non MOU companies in the GDV

