# ICHEIC CLAIMS PROCESS 2 WEEKS ENDING 28-Apr-06 CLAIMS/INQUIRIES RECEIVED Total claims/inquiries received eligible under the ICHEIC claims process\* 91,479 Claims/inquiries distributed to companies Claims/inquiries which name a company (named) 32,656 Claims/inquiries which do not name a company (unnamed) 58,823 \*Of the 91,479 eligible claims received, approximately 12,000 have been created by ICHEIC for 'technical' reasons.

To date, ICHEIC has received 40,350 claims which are ineligible for the ICHEIC claims process (bank claims, slave labour claims, etc.) or are replica claims.

		<u>offers</u>	dollars (in millions)
	Offers on ICHEIC claims/inquiries which name an existing company (named)	6,253	\$90.25
	Offers on ICHEIC claims/inquiries which originally did not name a company but where a company has found a match (unnamed)	6,235	\$71.68
	Total offers on ICHEIC claims/inquiries	12,488	\$161.93
OFFERS	Offers made by companies on claims not submitted through ICHEIC, but using ICHEIC Valuation Guidelines	785	\$15.14
	Total offers made using ICHEIC Valuation Guidelines	13,273	\$177.07
	Offers made to claimants through the ICHEIC 8a1 humanitarian claims process (a)	26,683	\$26.68
	Offers made to claimants through the ICHEIC 8a2 humanitarian claims process (b)	1,393	\$14.79
	Total offers resulting from ICHEIC claims processes (company review/humanitarian)	41,349	\$218.54

CLAIMS/INQUIRIES WHICH NAME A COMPANY									
	# sent to companies	offers (c)	offers \$	declines	outstanding (d)				
Generali Group (e)	6672	2200	\$50,323,159	3061	141				
Allianz Group	1135	316	\$3,158,051	808	1				
Allianz RAS	3084	1043	\$13,265,229	2013	2				
AXA Colonia	278	95	\$437,737	182					
AXA France	194	107	\$4,562,484	67	2				
Winterthur	57	10	\$67,866	47					
Zurich	146	35	\$710,055	104					
MOU Companies subtotal	11566				147				
Sent to companies operating under the GDV/German Foundation	6204				412				
Agreement (i) (1)									
Decisions by non ICHEIC-Member German companies		668	\$12,374,092	1162					
Decisions by the GDV on blocked account and related cases (j)		253	\$2,410,740						
GDV subtotal	6204				412				
Claims Resolution Tribunal (f)	31	15	\$82,557	0	n/a				
Sjoa Foundation (g)	90	10	\$143,090	60	n/a				
Buysse Commission (h)	83	0	\$0	10	n/a				
General Settlement Fund (k)	2950	0	\$0	0	n/a				
Non-ICHEIC Companies	183	138	\$2,719,630	20	n/a				
Other Organisations subtotal	3337	163	\$2,945,277	90	n/a				
Claims under 8a2 process (b)	6052	1393	\$14,791,509	840	n/a				
totals		6283	\$105.046.199	8.374	559				

DECISIONS ON CLAIMS/INQ	UIRIES WHICH unnamed claims where a match was found	HAVE BEEN MA	TCHED (k) offer \$	declines	REMAINING UNNAMED CLAIMS
Generali Group (e)	2788	1530	\$28,405,284	1258	
Allianz Group	2514	1085	\$7,255,830	1429	total number of unnamed claims in circulation:
Allianz RAS	299	274	\$3,592,142	25	Ciains in circulation.
AXA Colonia	687	370	\$2,459,915	317	1,176
AXA France	7	6	\$60,145	1	
Winterthur	75	59	\$449,748	16	
Zurich	69	45	\$1,140,775	24	
MOU-Companies subtotal	6439				average number of companies to which
Sent to companies operating under the GDV/German Foundation Agreement (i) (1)	5497				unnamed claims are sent:
Decisions by non ICHEIC-Member German companies		943	\$12,454,464	2665	3.9
Decisions by the GDV on blocked account and related cases (j)		1889	\$15,471,115		3.3
GDV subtotal	5497				reviewed by all relevant
Claims Resolution Tribunal (f)	2	2	\$7,309	0	companies but not matched with any of the company
Sjoa Foundation (g)	104	31	\$364,535	73	archives:
Buysse Commission (h)	1	1	\$15,334	0	51,101
General Settlement Fund (I)	0	0	\$0	0	31,101
Other Organisations subtotal	107				
total		6,235	\$71,676,596	5,808	

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OFFERS ON ICHEIC CLAIMS/INQUIRIES 2 WEEKS	ENDING	28-Apr-06
		(in millions)
Offers paid	8492	\$127.15
Total offers outstanding (not paid)	3984	\$48.78
Offers outstanding which are eligible for appeals through the ICHEIC Appeals Office (*)	2677	\$35.10
Offers made on claims submitted to national funds (**) and to companies not members of ICHEIC.	1307	\$13.68

<sup>\*</sup> The ICHEIC Appeals Office handles appeals made to the Appeals Panel and Appeals Tribunals, as defined in (1), (2), (3) and (6) below.

\*\* Sjoa Foundation (Netherlands), Buysse Commission (Belgium) and the Claims Resolution Tribunal (Switzerland).

## **ICHEIC APPEALS REPORT**

SUMMARY		2 WEEKS ENDIN	28-Apr-06	
	New Appeals	Appeals Panel (1)	Appeals Tribunal (2)	Total to Date
Appeals received	42	725	1111	1836
Appeals received on company offers (4)		136	41	177
Value of company offers made which are being appealed		\$1,542,760.51	\$1,158,782.90	\$2,701,543.41
Company declines made				13179
Appeals received on company declines		589	1070	1659
Appeals dismissed		399	354	753
Awards made (7)		53	188	241
Offer accepted or appeal withdrawn after an appeal form has been received (5)		52	50	102
Value of appeals awards		\$802,206.87	\$2,894,790.74	\$3,696,997.61
Appeals pending		221	519	740

APPEALS BY	APPEALS BY COMPANY HEARD BY THE APPEALS TRIBUNAL 28/10									
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offer Accepted or Appeal Withdrawn after Appeal Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals
Aachen Mun				4		1	3			4
Allianz Group	1	2	\$14,006.00	98	3	38	51	8	\$105,262.20	100
Allianz RAS		11	\$115,827.00	280	9	8	145	129	\$1,987,746.87	291
AXA France		2	\$4,696.00	10	3	1	6	2	\$8,942.07	12
AXA Colonia		2	\$4,302.69	25	3		20	4	\$46,110.68	27
AXA Belgium				2	1		1			2
Generali (6)	18	21	\$1,003,291.36	612	26	469	105	33	\$614,516.73	633
Winterthur		1	\$4,100.00	8	1	1	6	1	\$6,000.00	9
Zurich		2	\$12,559.85	31	4	1	17	11	\$126,212.19	33
Totals	19	41	\$1,158,782.90	1070	50	519	354	188	\$2,894,790.74	1111

APPEALS BY (	COMPAN	/ HEARD	BY THE APPI	EALS PANE	EL					28-Apr-06
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offer Accepted or Appeal Withdrawn after Appeal Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals
Allianz Group	6	40	\$314,675.05	127	24	36	106	1	\$37,299.68	167
Allianz RAS	3	25	\$562,076.46	110	7	30	71	27	\$254,759.21	135
AXA France				1		1				1
AXA Colonia	1	8	\$44,874.05	23		11	19	1	\$4,000.00	31
GDV (7)		21	\$159,064.05	8	8	6	13	2	\$187,342.86	29
GDV (8)	12	40	\$441,139.50	306	11	132	181	22	\$318,805.12	346
Generali (6)				8	2	2	4			8
Winterthur	1	2	\$20,931.40	4		3	3			6
Zurich				2			2			2
Totals	23	136	\$1,542,760.51	589	52	221	399	53	\$802,206.87	725

### **General Notes**

ICHEIC statistics shift in relation to claims processing phenomena, including the following:

- 1. ICHEIC has occasionally revised its number of eligible claims downward due to the ongoing identification of claims that fall outside of ICHEIC's mission, e.g., non-Holocaust-era claims, claims which despite efforts to obtain additional information from claimants do not contain enough information to enable complete processing, as well as replica (duplicate) claims.
- 2. A number of new claims will continue to be registered as a result of ICHEIC matching exercises.
- 3. Claims occasionally move within the ICHEIC process due to ongoing efforts to ensure that claimants are given the best possible opportunity to have their claim(s) considered. Examples include claims originally assigned to companies or processing entities that were subsequently determined not to cover the particular portfolios or geographic regions upon which the claims were based. While some claims have been transferred to other companies participating in the ICHEIC process, others have been cycled into ICHEIC's 8A2 humanitarian claims process.

### Notes on the Claims Section

- (a) The 8a1 humanitarian claims process evaluates claims containing only anecdotal evidence referencing a Holocaust-era insurance policy, and for which no supporting documentation can be found. Payments of \$1,000 are made on a perclaimant basis on claims that qualify for an award under this category.
- (b) The 8a2 Humanitarian claims process covers claims on companies that were liquidated or nationalized after World War II and for which no present-day successor company can be identified. Awards in this humanitarian claims process are calculated on a per policy basis in accordance with the ICHEIC Valuation Guidelines
- (c) Awards on appeals are not included herein. These figures are reported separately.
- (d) Decisions on some of the claims included here cannot be made until the GDV verifies that there was no previous compensation paid.
- (e) Between September 2001 and November 2004 the Generali Trust Fund was the implementing organisation for claims received by ICHEIC which (1) named Generali or (2) stated that the policy was bought in a country where Generali operated. The GTF rendered 3188 claims inquiries which named Generali, 1103 of which resulted in offers totalling \$28,600,986. It also matched 1445 claims inquiries which did not name a specific company of which 764 offers were made totalling \$16,328,320.
- (f) The Claims Resolution Tribunal (CRT), located in Switzerland, is responsible for processing a number of Swiss claims.
- (g) The Sjoa Foundation, located in the Netherlands, processes claims on behalf of Dutch insurers.
- (h) The Buysse Commission, located in Belgium, processes claims on behalf of Belgian insurers. ICHEIC's agreement with the Buysse Commission was signed in June of 2003.
- (i) Offers made by ICHEIC Member companies on claims listed as "sent" here are reflected above as offers by the ICHEIC Member companies which are covered under ICHEIC's agreement with the German Insurance Association (GDV)/German Foundation.
- (j) Blocked account cases are paid and processed directly by the German Insurance Association (GDV). A blocked account is defined as a bank account from which the owner was constrained in withdrawing the proceeds due to the legal restrictions on the account imposed by the German National Socialist Regime and other relevant governments.
- (k) Claims that did not name a company and have been matched by companies against their records and/or other sources.
- (l) The General Settlement Fund, located in Austria, processes claims on behalf of Austrian insurers. The GSF is not due to make any offers on claims until all claims have been researched and decided.

# Notes on the Appeals Section

- (1) The Appeals Panel considers appeals on decisions from German insurance companies and the German subsidiaries of non German companies as well as those against Allianz and Allianz RAS which were dated after 16 October 2002.
- (2) The Appeals Tribunal considers appeals on decisions from ICHEIC member companies AXA, Generali, Winterthur, and Zurich as well as those against Allianz and Allianz RAS which were dated prior to 16 October 2002.
- (3) Upon receipt of a final decision claimants have 120 days to file an appeal.
- (4) This excludes offers that claimants have accepted.
- (5) These totals include cases where, subsequent to submitting an appeal form, the appellant either accepts the original offer or withdraws the appeal. These totals are not included in the number of appeals dismissed nor in the number of awards made.
- (6) Between September 2001 and November 2004 appeals on Generali and GTF were considered by the Generali Trust Fund (GTF). As of 12th November 2004, the GTF has received 232 appeals. It made an award on 27 and 131 claims were dismissed. 26 Appeals were settled or withdrawn prior to the Appeals Committee hearing. Appeals received after 31st November 2004 will be heard by the ICHEIC Appeals Tribunal. The numbers in this section refer only to appeals heard by the Appeals Tribunal.
- (7) This refers to blocked account cases.
- (8) This refers to other non MOU companies in the GDV.