

**ICHEIC CLAIMS PROCESS** 2 WEEKS ENDING 23-Jul-04

<b>CLAIMS/INQUIRIES RECEIVED</b>	New claims/inquiries received since last report (09-Jul-0)	252
	Total claims/inquiries received eligible under the ICHEIC claims process	79,205
	<b>Claims/inquiries distributed to companies</b>	
	Claims/inquiries which name a company (named)	18,607
	Claims/inquiries which do not name a company (unnamed)	53,425
	Claims/inquiries currently being processed by CLMS	960
Claims/inquiries not yet distributed (a)	6,213	

To date, ICHEIC has received 38,612 claims which are ineligible for the ICHEIC claims process (bank claims, slave labour claims, etc.) or are replica claim

	offers	dollars (in millions)
Offers on ICHEIC claims/inquiries which name a company (named)	2,766	\$48.05
Offers on ICHEIC claims/inquiries which originally did not name a company but where a company has found a match (unnamed)	1,395	\$17.15
<b>Total offers on ICHEIC claims/inquiries</b>	<b>4,161</b>	<b>\$65.20</b>
Offers made by companies on claims not submitted through ICHEIC, but using ICHEIC Valuation Guideline	728	\$12.68
<b>Total offers made using ICHEIC Valuation Guidelines</b>	<b>4,889</b>	<b>\$77.88</b>
Offers made to claimants through the ICHEIC humanitarian claims process	15,890	\$15.89
<b>Total offers resulting from ICHEIC claims processes (company review/humanitarian)</b>	<b>20,779</b>	<b>\$93.77</b>

**CLAIMS/INQUIRIES WHICH NAME A COMPANY**

	# sent to companies	offers (b)	offers \$	declines	outstanding (c)
Generali Group	1612	611	\$9,447,692	799	202
Generali Trust Fund (d)	5151	1018	\$24,872,650	1976	2157
Allianz Group*	1068	82	\$596,822	727	259
Allianz RAS*	2819	584	\$6,715,829	1740	495
AXA Colonia*	201	66	\$334,165	126	9
AXA France*	82	16	\$147,394	36	30
Winterthur*	52	5	\$45,906	44	3
Zurich*	128	27	\$450,807	101	0
Claims Resolution Tribunal (e)	366	0	\$0	0	366
Sjoa Foundation (f)	115	18	\$228,743	76	21
Buyse Commission (g)	73	0	\$0	0	73
General Settlement Fund (k)	3347	0	\$0	0	3347
Sent to companies operating under the GDV/German Foundation Agreement (h)	3394				2689
Decisions by non ICHEIC-Member German companies (i)		194	\$2,806,871	484	
Decisions by the GDV on blocked account and related cases (j)		32	\$250,361		
Non MOU	199	113	\$2,150,888	48	38
<b>totals</b>	<b>18607</b>	<b>2766</b>	<b>\$48,048,126</b>	<b>6157</b>	<b>9689</b>

**CLAIMS/INQUIRIES WHICH DID NOT NAME A COMPANY, BUT HAVE BEEN MATCHED (l)**

	unnamed claims where a match was found	offers (b)	offer \$	declines	<b>REMAINING UNNAMED CLAIMS</b>
Generali Group	245	183	\$1,802,863	62	
Generali Trust Fund (d)	1100	625	\$11,489,939	475	
Allianz Group*	455	188	\$1,080,747	267	
Allianz RAS*	60	37	\$417,733	23	
AXA Colonia*	131	79	\$467,138	52	
AXA France*	9	6	\$17,143	3	
Winterthur*	24	13	\$81,380	11	
Zurich*	18	6	\$122,835	12	
Claims Resolution Tribunal (e)	0	0	\$0	0	
Sjoa Foundation (f)	37	9	\$12,618	28	
Buyse Commission (g)	0	0	\$0	0	
General Settlement Fund (k)	0	0	\$0	0	
Sent to companies operating under the GDV/German Foundation Agreement (h)	311				
Decisions by non ICHEIC-Member German companies (i)		23	\$142,594	62	
Decisions by the GDV on blocked account and related cases		226	\$1,518,721		
<b>total</b>	<b>2390</b>	<b>1,395</b>	<b>\$17,153,712</b>	<b>995</b>	

(a) This figure includes claims/inquiries on Eastern European nationalised companies which will be evaluated under the ICHEIC humanitarian process.  
 (b) Awards on appeals are not included herein. These figures are reported separately.  
 (c) Decisions on some of the claims included here cannot be made until the GDV verifies that there was no former compensation paid.  
 (d) The Generali Trust Fund is the implementing organisation for claims received by ICHEIC which (1) name Generali or (2) state that the policy was bought in a country where Generali operated.  
 (e) The Claims Resolution Tribunal (CRT), located in Switzerland, is responsible for processing a number of Swiss claims. As of 09 February 2004, the CRT have sent 690 named and unnamed claims/inquiries to be researched by their member companies.  
 (f) The Sjoa Foundation, located in the Netherlands, processes claims on behalf of Dutch insurers.  
 (g) The Buyse Commission, located in Belgium, processes claims on behalf of Belgian insurers. Note that the ICHEIC's agreement with the Buyse Commission was signed in June of 2003.  
 (h) Offers made by ICHEIC Member companies on claims listed as "sent" here are reflected above as offers by the ICHEIC Member companies which are covered under ICHEIC's agreement with the German Insurance Association (GDV)/German Foundation. \* ICHEIC Member Companies covered under ICHEIC's agreement with the GDV/German Foundation are marked with a star(\*).  
 (i) Blocked account cases are paid and processed directly by the German Insurance Association (GDV). A blocked account is defined as a bank account from which the owner was constrained in withdrawing the proceeds due to the legal restrictions on the account imposed by the German National Socialist Regime and other relevant governments.  
 (j) Claims that have been matched by companies against their records and/or other sources.  
 (k) The General Settlement Fund, located in Austria, processes claims on behalf of Austrian insurers. The GSF is not due to make any offers on claims until all claims have been researched and decided.

OFFERS ON ICHEIC CLAIMS/INQUIRIES		2 WEEKS ENDING		23-Jul-04
<i>(in millions)</i>				
Offers paid		3,077		\$47.61
Total offers outstanding (not paid)		1,084		\$17.59
Offers outstanding which are eligible for appeals through the ICHEIC Appeals Office (*123)		450		\$4.11
Offers outstanding which are eligible for appeal through the Generali Trust Fund appeal process (**)		581		\$12.56
Offers made on claims submitted to national funds (***) and to companies not member of ICHEIC.		53		\$0.92

\* The ICHEIC Appeals Office handles appeals made to the Appeals Panel and Appeals Tribunals, as defined in (1) and (2) below.

\*\* Appeals on Generali decisions are handled through the Generali Trust Fund [see (5) below].

\*\*\* Sjoa Foundation (Netherlands), Buysse Commission (Belgium) and the Claims Resolution Tribunal (Switzerland).

### ICHEIC APPEALS REPORT

SUMMARY		2 WEEKS ENDING				23-Jul-04
	New Appeals	Appeals Panel (1)	Appeals Tribunal (2)	Generali Trust Fund (6)	Total to Date	
Appeals received	11	203	337	202	742	
Appeals received on company offers (4)		34	12	48	94	
Value of company offers made which are being appealed		\$397,350.80	\$83,462.84		\$480,813.64	
Company declines made					7000	
Appeals received on company declines		169	325	154	648	
Appeals dismissed		66	118	106	290	
Awards made (7)		13	97	24	134	
Offer accepted or appeal withdrawn after an appeal form has been received (5)		4	14	24	42	
Value of appeals awards		\$118,358.14	\$1,004,667.63		\$1,123,025.77	
Appeals pending		120	108	48	276	

APPEALS BY COMPANY HEARD BY THE APPEALS TRIBUNAL											23-Jul-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offer Accepted or Appeal Withdrawn after Appeal Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz		1	\$10,006.00	2		1		2	\$17,072.94	3	
Allianz RAS	2	6	\$66,024.64	259	5	103	78	79	\$808,527.06	265	
AXA France		2	\$2,569.66	6	2		5	1	\$2,942.07	8	
AXA Colonia		2	\$4,302.69	25	3	2	18	4	\$49,913.37	27	
AXA Belgium				1		1				1	
Generali (6)				1			1			1	
Winterthur											
Zurich		1	\$559.85	31	4	1	16	11	\$126,212.19	32	
Totals	2	12	\$83,462.84	325	14	108	118	97	\$1,004,667.63	337	

APPEALS BY COMPANY HEARD BY THE APPEALS PANEL											23-Jul-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers	Appeals Made on Declines	Offer Accepted or Appeal Withdrawn after Appeal Form Received	Appeals Pending	Appeals Dismissed	Awards Made	Value of Awards Made	Total Appeals	
Allianz	1	13	\$84,578.00	30	3	23	17			43	
Allianz RAS	2	8	\$255,230.82	52	1	26	20	13	\$118,358.14	60	
AXA Colonia	2	4	\$22,864.00	5		5	4			9	
GDV (8)		3	\$11,000.00	3		3	3			6	
GDV (9)		6	\$23,677.98	77		61	22			83	
Generali (6)											
Winterthur				1		1				1	
Zurich				1		1				1	
Totals	5	34	\$397,350.80	169	4	120	66	13	\$118,358.14	203	

APPEALS HEARD BY THE GENERALI TRUST FUND											23-Jul-04
	New Appeals This Period	Appeals on Offers	Value of Appealed Offers (6)	Appeals Made on Declines, Dismissals and other issues	Offer Accepted or Appeal Withdrawn after Appeal Form Received	Appeals Pending	Appeals Dismissed	Awards Made (7)	Value of Awards Made (6)	Total Appeals	
GTF	4	48		154	24	48	106	24		202	

(1) The Appeals Panel considers appeals on decisions from German insurance companies and the German subsidiaries of non German companies as well as those against Allianz and Allianz RAS which were dated after 16 October 2002.

(2) The Appeals Tribunal considers appeals on decisions from ICHEIC member companies AXA, Winterthur, and Zurich as well as those against Allianz and Allianz RAS which were dated prior to 16 October 2002.

(3) Upon receipt of a final decision claimants have 120 days to file an appeal

(4) This excludes offers that claimants have accepted.

(5) These totals include cases where, subsequent to submitting an appeal form, the appellant either accepts the original offer or withdraws the appeal. These totals are not included in the number of appeals dismissed nor in the number of awards made.

(6) Appeals on Generali decisions are considered by the Generali Trust Fund (GTF), not the ICHEIC Appeal Office. The ICHEIC Appeals Office received 1 appeal form against a Generali decision; however, the GTF has decided this appeal. ICHEIC is working with the GTF to be able to include further GTF appeals statistics in this report.

(7) The GTF makes a distinction between appeals that are accepted/allowed and appeals where an award is made. Thus far, these GTF appeals fall into the former category.

(8) this refers to blocked account cases

(9) this refers to other non MOU companies in the GDV